3M™ Command Center

Integrated solution to manage your library better

Increase the productivity and performance of your library staff and equipment with the 3M™ Command Center. The 3M Command Center works with currently available 3M self-service systems and automated materials handling (AMH) systems, and with some 3M™ RFID Detection Systems. Your library will have real-time access to statistics and hardware status that will help save your staff valuable time and effort and improve the satisfaction of your library's patrons by optimizing the performance of your library equipment.

Detailed Statistics

- Saves library time and effort spent gathering and reporting statistics
- Charts system-wide usage across individual stations, regions and at a branch-level
- Provides detailed item, patron and financial reports
- Aggregates statistics by specific time intervals — daily, weekly, monthly and annually
- Ability to calculate patrons in, patrons out and total patrons
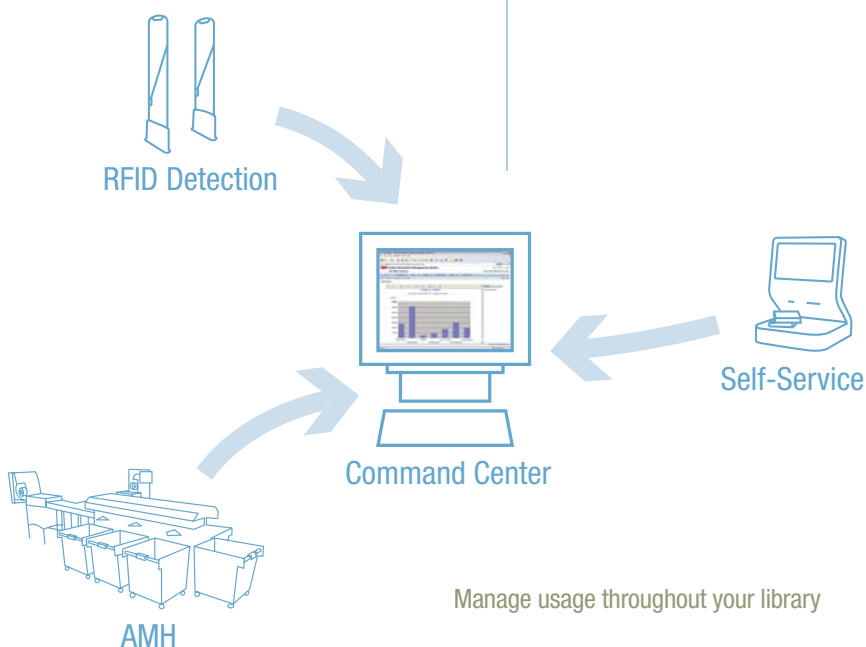
Real-Time Detailed Status

- Intuitive real-time updated dashboards provide green / yellow / red status indicators to alert interruptions or changes in status
- Separately monitors 3M-supplied hardware components so that the specific cause of a problem is flagged in real time, including the monitor, scanner, coil (if EM) and reader pad (if RFID)
- Provides connection status of other networked devices
- Provides pop-up detection system alarm notification

Configurations

- Ability to duplicate aspects of configuration across 3M™ SelfCheck™ Systems from a centralized location
- Reduces time needed to configure 3M SelfCheck Systems across all locations
- Ability to change the alarm light colors

Note: See Command Center Installation Guide for detailed operating system support and requirements.

RFID Detection

Self-Service

Command Center

AMH

Manage usage throughout your library